

The image features a light orange background with abstract, flowing lines in red and orange. The red lines form a complex, swirling shape on the left side, while a single, thick orange line curves across the middle. The text 'guide to ComCare' is positioned in the upper right quadrant.

guide to **ComCare**

## What is ComCare?

**ComCare provides social assistance for low-income individuals and families. ComCare programmes are funded by the Community Care Endowment Fund (ComCare Fund).**

The ComCare Fund was established in 2005. It provides sustainable funding for social assistance programmes for low-income Singaporeans. The ComCare Fund stands at \$1.5 billion today.

## How can ComCare help?



# How can ComCare help?

ComCare provides:

## Short-to-medium term Assistance

For needy individuals who may be:

- Jobless or earning a low income
- Temporarily unable to work

## Long-term Assistance

For needy individuals who are non-work capable, including those who:

- Are permanently unable to work due to old age, illness or disability; and
- Have little or no family support

## Assistance for Children

For children from needy families, who need assistance with:

- Child care fees (children below 7 years old)
- Kindergarten fees (children between 3-6 years old)
- Student care fees (children aged between 7-14 years old)



# Who may qualify?

A person may qualify for **short-to-medium term assistance** if he/she:

- Has a household income of less than \$1,700 per month.
- Has per capita income of less than \$550.
- Is looking for work or temporarily unable to work.

A person may qualify for **long-term assistance** if he/she:

- Is permanently unable to work due to old age, illness or disability and his family is unable to support him.
- Has little or no income, savings or assets to rely on for his daily needs.

A family with **young children** may qualify for assistance if:

- The preschool child is below 7 years of age or the school-going child is between 7-14 years of age.
- The household income is less than \$3,500 per month.
- The per capita income is less than \$875.

(Note: As this is only a rough guide, please refer your client to the nearest Community Development Council for a more detailed assessment.)

## Where to apply for ComCare assistance?

For kindergarten, child care and student care subsidies, applications should be made at the child's licensed Child Care Centre, eligible Kindergarten or registered Student Care Centre.

Applications for other ComCare assistance can be made at the Community Development Councils (CDCs).

## What to bring to the CDCs?

The CDC officer will speak with the applicant to understand why he/she needs help and the nature of help needed. The applicant should bring the following documents to the CDC to facilitate the assessment:

- ✓ Identity card
- ✓ Identity card(s) of family member(s) within the same household, if applicable
- ✓ Birth certificate(s) of children below 15 years old, if applicable
- ✓ Marriage or divorce certificate
- ✓ Latest payslip(s)
- ✓ CPF statement of account(s)
- ✓ Bank account passbook(s)
- ✓ Medical appointment card(s), if applicable
- ✓ Town Council Book
- ✓ HDB Book (For rental flats)
- ✓ Latest Power Supply bill
- ✓ Documents on assistance received from other organisation(s), if applicable

## Useful Checklist – Referral points for different needs

Common Areas of Need	Available Assistance	Referral point
Financial Assistance	✓ ComCare assistance	Apply at Community Development Council (CDC) (Find your nearest CDC at <a href="http://www.comcare.sg">www.comcare.sg</a> )
Employment Assistance	✓ Job-search and training assistance; career guidance	Register with the Singapore Workforce Development Agency (WDA) Career Centres located at the CDCs
Destitute Persons	✓ Help from Destitute Persons Service (DPS) – admission to welfare homes (if eligible)	Call ComCare Call at 1800-222 0000
Educational Needs of Children	✓ Subsidies for childcare, kindergarten and student care for preschool access	Apply at child care centre, kindergarten or student care centre that the child is enrolled in
	✓ MOE Financial Assistance Scheme for school fees, exam fees, uniforms, etc	Apply at the child's school
	✓ School Pocket Money Fund (SPMF)	Approach the nearest Family Service Centre (Find your nearest FSC at <a href="http://www.mcys.gov.sg">www.mcys.gov.sg</a> , under 'Directories')
	✓ NEU PC Plus Programme for affordable PCs and internet access	Apply through appointed agents* or child's school <i>*Association of Muslim Professionals, Central Sikh Gurdwara Board, Chinese Development Assistance Council, The Eurasian Association, Institute of Technical Education, Singapore Indian Development Association, Yayasan MENDAKI</i>



Assistance to Persons with Permanent Disabilities	✓ NEU PC Plus Programme for affordable PCs and internet access	Apply through appointed agents* <i>*Society for the Physically Disabled</i>
	✓ Centralised information and referral services	Refer to Centre for Enabled Living (CEL) (www.cel.sg)
Admission to nursing home	✓ Assistance from the Agency for Integrated Care (AIC)	Approach Agency for Integrated Care (AIC) (www.aic.sg)
Medical Needs	✓ Medifund assistance	Apply through Medical Social Workers at hospitals
	✓ Assistance with special medical equipment needs	
Housing Needs – Renting a flat from HDB	✓ Approach HDB to enquire/explore possible housing options	Enquire at HDB Hub Level 3 or call 1800-225 5432 (Weekdays: 8.00am - 5.00pm)
Housing Needs – Buying a flat from HDB		Enquire at HDB Hub Level 1 or call 1800-866 3066 (Weekdays: 8.00am - 5.00pm)
Housing Needs - Existing lessees/tenants of HDB flats		Approach respective HDB Branch Office or call 1800-225 5432 (Weekdays: 8.00am - 5.00pm)
Housing Needs - Applying for a HDB loan (general enquiries)		✓ Enquire on HDB Loan Eligibility (HLE)



## Contact Us

For enquiries on ComCare, please email [comcare@mcys.gov.sg](mailto:comcare@mcys.gov.sg).

For more information on ComCare, please visit our website at [www.comcare.sg](http://www.comcare.sg).

If you know of someone who does not know where to go for help, you may also call ComCare Call – 1800-222 0000.